



CENTRALIA SCHOOL DISTRICT NO. 401

Simplifying Districtwide Operations and Asset Management with One to One Plus



Overview

Centralia School District No. 401, located in Washington, serves approximately 3,300 students across 8 schools and 12 district locations. Before One to One Plus, the district relied on scattered spreadsheets and disconnected systems to manage technology assets and support requests. By implementing One to One Plus, Centralia centralized operations, improved device accountability, and expanded the platform into additional departments, saving approximately \$10,000 annually.

What they say:

"One to One Plus has become much more than an inventory database for our district."

**-Jim Bringman
Director of Technology**

At a Glance

Challenges

- Disconnected spreadsheets and no centralized inventory system
- Limited visibility into device assignments, locations, and history
- Multiple standalone systems creating operational inefficiencies

Benefits

- Centralized Asset Management and Help Desk operations
- Customizable workflows supporting multiple district departments
- Approximately \$10,000 in annual savings from system consolidation

The Challenges

Before One to One Plus, Centralia School District relied on scattered spreadsheets to manage technology inventory and a separate system for support tickets. Without a centralized platform, tracking device assignments, locations, and repairs was difficult. Managing thousands of devices across multiple locations required a more efficient solution that could improve visibility, accountability, and consistency while reducing the number of systems the district maintained.

Why One to One Plus

One to One Plus stood out for its ability to combine Asset Management and Help Desk functionality in one K-12-focused platform. Centralia wanted a "single pane of glass" that could simplify technology operations rather than introduce another standalone system. The platform's flexibility, customization options, and education-specific features made it an ideal fit for the district's needs.

Operational Impact

One to One Plus has improved device accountability and streamlined daily operations by centralizing inventory, assignments, repairs, audits, and support tickets. The platform's flexibility has also allowed Centralia to expand beyond the Technology Department. By creating a customized ticketing workflow for Maintenance, the district eliminated a separate system and saved approximately \$10,000 annually. Centralia now plans to incorporate its Transportation Department as well.

Implementation Experience

Centralia's implementation experience was smooth, efficient, and well supported. The One to One Plus team was knowledgeable, prepared, and familiar with K-12 technology needs. Their guidance made the transition straightforward and helped the district begin using the platform quickly. Centralia considers it one of the better implementation experiences its team has had.



Support and Partnership

The support and partnership provided by One to One Plus have been exceptional. Centralia consistently feels valued and prioritized, regardless of its size as a customer. When questions or challenges arise, the support team listens, responds quickly, and works collaboratively to find solutions. The district also appreciates One to One Plus's commitment to incorporating customer feedback into meaningful product improvements. This ongoing communication between customers, support, and development demonstrates a genuine investment in helping districts succeed. From implementation through daily operations, Landon and the entire One to One Plus team have built a trusted partnership that Centralia continues to value.



Results and Outcomes

With One to One Plus, Centralia School District No. 401 has achieved:

- Centralized Asset Management and Help Desk operations
- Improved device visibility and accountability
- More consistent districtwide workflows
- Expanded ticketing capabilities into Maintenance
- Approximately \$10,000 in annual savings
- Greater flexibility through customizable workflows

Final Thoughts

One to One Plus has become an essential operational platform for Centralia School District. By consolidating systems, improving device accountability, and expanding workflows across departments, the district has simplified operations while reducing costs. With flexible functionality and dependable support, Centralia has found a long-term partner that continues to support its evolving needs.



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