ONE TO ONE PLUS

GETTYSBURG AREA SCHOOL DISTRICT

A Smarter Approach to Device and Inventory Management

Overview

Gettysburg Area School District, located in Pennsylvania, serves approximately 2,800 students across five schools. The district's legacy inventory database provided basic tracking but lacked the functionality needed to efficiently manage a growing technology environment. With One to One Plus, Gettysburg gained a centralized platform for device and parts inventory, repairs, Help Desk ticketing, and payment tracking. Barcode-based workflows have further simplified device management while improving accuracy and efficiency across the district.

What they say:

"One to One Plus has even made changes in their program to meet our needs."

-Jeff Williams
***Operational* Technology Director**

At a Glance

Challenges

- Legacy inventory system lacked modern asset management capabilities
- Manual processes made device check-in and check-out inefficient

Benefits

- Barcode scanning streamlined device and inventory workflows
- Centralized platform combined asset management and Help Desk operations

The Challenges

Before One to One Plus, Gettysburg relied on a legacy FileMaker Pro database that offered only basic inventory tracking. The district needed barcode scanning, easier device check-in and check-out, and a centralized way to manage inventory, repairs, payments, and Help Desk operations.

Why One to One Plus

One to One Plus stood out because of its multifunctional capabilities and ability to address several district needs within one platform. Instead of relying on separate processes, Gettysburg could manage inventory, repairs, Help Desk tickets, and payment tracking together, creating a more efficient approach to technology management.

Implementation Experience

Gettysburg describes its implementation experience as smooth and straightforward. The One to One Plus team guided the district through the process and remained available to answer questions along the way, helping ensure a successful transition to the new platform.

Support and Partnership

The One to One Plus support team has remained responsive and helpful whenever Gettysburg needs assistance. Beyond answering questions, the team has listened to the district's feedback and even made changes to the platform to better meet its needs, creating a collaborative and customer-focused partnership.

Results and Outcomes

With One to One Plus, Gettysburg Area School District has achieved:

- Faster device check-in and check-out with barcode scanning
- Improved accuracy across asset management workflows
- Centralized device and parts inventory management
- Better tracking of student repair charges and payments
- Improved repair communication through integrated Help Desk ticketing

Final Thoughts

One to One Plus has helped Gettysburg move beyond the limitations of its legacy inventory system with a more complete approach to technology management. By combining inventory, repairs, Help Desk ticketing, and payment tracking in one platform, the district has improved efficiency and accuracy, while gaining a solution that continues to adapt to its needs.

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