



ROLLA 31 SCHOOL DISTRICT

Simplifying District-Wide Technology
Management with One to One Plus



Overview

Rolla 31 School District, located in Missouri, serves approximately 4,300 students across seven schools. When a new Director of Technology joined the district, Rolla was relying on an outdated inventory system while preparing to launch a 1:1 device program at its high school. Having successfully used One to One Plus at a previous district, the director knew the platform could provide the centralized solution Rolla needed. Today, One to One Plus helps the district manage assets, repairs, invoicing, protection plans, parts inventory, and technology support all within one system.

What they say:

"Implementation with One to One Plus was honestly the best experience I have ever had with a vendor."

**-William Lewis
Director of Technology**

At a Glance

Challenges

- Outdated inventory system limited technology management capabilities
- New 1:1 deployment required stronger device tracking and accountability

Benefits

- Centralized platform streamlined inventory, repairs, and device assignments
- Automated tools simplified invoicing, protection plans, and parts management

The Challenges

When Rolla's Director of Technology joined the district, the team was still using an inventory system dating back to the early 2000s. At the same time, plans were underway to implement a 1:1 device deployment at the high school, creating a need for stronger asset tracking and accountability. The district needed one reliable system to manage device assignments, damages and repairs, parts and invoicing, inventory, and optional protection plans for families.

Why One to One Plus

Having used One to One Plus for five years at a previous district, Rolla's Director of Technology was already familiar with the platform and its capabilities. Still, the district evaluated several competing solutions to ensure it selected the right fit. One to One Plus stood out for its simple setup, ease of everyday use, and affordability. The platform was intuitive for both technology staff and building employees assisting with the high school's 1:1 program, making the final decision an easy one.

Operational Impact

One to One Plus has brought Rolla's technology information and workflows together in one platform. The district can manage room-level inventory, assign assets to students and staff, invoice for damages, track protection plans, and monitor parts inventory. Automated low-inventory notifications help staff know when parts need to be reordered, while SIS data helps the district account for free and reduced lunch eligibility when managing protection plan costs. The Knowledge Base has also improved Help Desk efficiency. Technicians can close common tickets with helpful articles that allow staff to resolve simple issues themselves, giving the technology team more time to focus on complex support needs across the district.

Implementation Experience

Rolla describes its implementation with One to One Plus as one of the best vendor experiences the district has had. The implementation team configured the platform, established user and asset syncs, and migrated inventory from the previous system. Regular communication throughout the process ensured questions were answered and everything was ready for a smooth launch.



Support and Partnership

One to One Plus continues to be one of Rolla's top support partners. The district rarely needs assistance because the platform is reliable, intuitive, and easy to navigate, but when questions do arise, the support team is always quick to respond. Whether reaching out electronically or by phone, the district receives knowledgeable answers and timely guidance without unnecessary delays. For Rolla, that combination of dependable software and responsive customer service has created a trusted partnership. Knowing an experienced team is readily available when needed gives the technology department confidence that they will always have the support necessary to keep operations running smoothly.



Results and Outcomes

With One to One Plus, Rolla 31 School District has achieved:

- Centralized district-wide technology inventory and asset assignments
- Improved accountability for its high school 1:1 device program
- Streamlined damage invoicing and protection plan management
- Automated parts inventory tracking and reorder notifications
- More efficient Help Desk support through Knowledge Base resources
- Reduced manual work by bringing key processes into one platform

Final Thoughts

For Rolla 31 School District, One to One Plus has provided a simple, reliable way to manage the many moving pieces of a growing technology program. From supporting the district's 1:1 deployment to simplifying inventory, repairs, invoicing, and Help Desk operations, the platform has created greater efficiency across the technology department. Combined with a seamless implementation and responsive support team, One to One Plus has proven to be a trusted solution for Rolla's evolving technology needs.



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