



BEEKMANTOWN CENTRAL SCHOOL DISTRICT

Reshaping Technology Management with One to One Plus



Overview

Beekmantown Central School District Beekmantown Central School District, located in beautiful Beekmantown, New York is bordered on the east by Lake Champlain and to the south by the Adirondack Mountains. The school district is dedicated to providing quality education to its 2,100 students across four schools, spanning from pre-K to 12th grade. With a focus on 21st-century learning, the district aims to foster innovation and academic excellence among its student body.

What they say:

"We now use One to One Plus for all aspects of our department from inventorying new devices, to issuing them and tracking device repair, to end of life disposal. One stop shopping for all our device tracking and management needs."

*-Gary Lambert,
IT Administrator*

At a Glance

Challenges

- Tracking Devices
- Keeping Up with Help Desk Tickets
- Legacy Systems

Benefits

- Seamless Integration
- Improved Asset Management
- A Knowledgeable and Ready to Help Support Team

The Challenges

Before implementing One to One Plus, Beekmantown Central School District encountered several challenges in managing their technology resources. These included difficulties in tracking which students had which devices, managing a high volume of help desk tickets with limited staff, and a lack of integration between disparate systems for device issuance, help desk support, and other functions.

Seamless Integration

One to One Plus provided the district with instant access to linked history data, connecting devices, students, staff, help tickets, and invoices. This comprehensive historical view enabled streamlined tracking and management of technology resources.

Improved Asset Management

With One to One Plus, Beekmantown Central School District now has a centralized platform to track all technology devices from their original purchase through disposal. This end-to-end visibility ensures better asset management and accountability throughout the device lifecycle.

Enhanced Support

The exceptional support team at One to One Plus has consistently garnered praise for their unparalleled dedication to providing assistance. Renowned for their unwavering helpfulness, depth of knowledge, and prompt response times, they serve as the district's reliable lifeline whenever challenges arise. Their adeptness in swiftly resolving issues and addressing inquiries not only ensures seamless operations but also builds a sense of confidence and trust among users. Their commitment to excellence shines through in every interaction, embodying the ethos of reliability and support that defines the One to One Plus experience.



Implementation Process

The implementation of One to One Plus at Beekmantown Central School District was described by staff as streamlined and painless. The integration process was smooth, with student data and assets seamlessly imported into the system. Additionally, the staff mentioned being able to work with project managers with K-12 experience as very helpful. Since they have been in the shoes of the client, they bring a wealth of knowledge related to both the software and K-12 best practices.



Why One to One Plus was Chosen

Beekmantown Central School District chose One to One Plus for its ease of use, reliability, flexibility of tools, and the extensive experience of the One to One Plus team. Previous experiences with other systems left the district feeling dissatisfied, but One to One Plus stood out for its comprehensive functionality and focus on addressing K-12 core system needs, along with its many bells and whistles.

Final Thoughts

Beekmantown Central School District has experienced a significant transformation in technology management with the implementation of One to One Plus. The platform's comprehensive features, seamless integration, and exceptional support have enabled the district to overcome previous challenges and streamline its technology operations effectively. With One to One Plus, Beekmantown Central School District is well-equipped to continue fostering innovation and academic excellence in the digital age.



101 North Pine Street,
Spartanburg SC, 29302
onetooneplus.com
info@onetooneplus.com
877-395-6586

