



One to One Plus At A Glance

K-12 Technology Management Just Got a Whole Lot Easier

Managing technology in K-12 schools has never been easier. One to One Plus provides an all-in-one software solution designed specifically for K-12 schools, empowering IT teams to take control of their assets, inventory, and help desk needs—all in a single, user-friendly platform.



Asset Management

Simplify Device Management

Track and manage all of your devices and other technology assets.

- **Seamless Integration:** Import and update asset information using API connections to leading MDM systems such as Google, Intune, and many others.
- **Full Visibility:** View purchasing details, funding sources (e.g., E-Rate, Title I), and device histories.
- **Streamlined Audits:** Use barcode scanning to conduct quick and accurate audits for locations, asset groups, and funding.
- **Automated Tracking:** Print asset tags, assign devices, and easily reconcile missing items.
- **Fast Resolutions:** Enable barcode scanning during device check-in/out for quick ticket and invoice creation.

Key Benefits: Reduce manual effort, improve accuracy, and gain real-time insights into all assets.



Help Desk

Simplify and Streamline Your Processes

Deliver timely IT support and resolve tickets efficiently.

- **Integrated Workflows:** Create, update, and track help desk tickets utilizing custom rules and automated workflows.
- **Customizable Options:** Prioritize tickets, generate notifications, create invoices, and ensure seamless communication.
- **Smart Routing:** Tickets can be auto routed to queues or technicians based on criteria such as site, ticket categories, and ticket types.
- **Email to ticket:** Automatically create help desk tickets via emails submitted by end users.
- **Enhanced Communication:** Email correspondence is automatically captured and attached to the ticket.

Key Benefits: Reduce resolution time and improve IT service delivery for students, teachers, and staff.



Parts Management

Effortless IT Parts Tracking

Parts management is essential for maintaining accountability, reducing loss, and ensuring device availability. One to One Plus provides advanced tools to easily track parts on hand, ordered, and used on repair tickets

- **Automated Notifications:** Receive notifications when a part quantity falls below the set minimum threshold.
- **Part Details:** Track details including manufacturers, models, price, and vendor information.
- **Utilization Tracking:** Add parts used for device repairs to a specific help desk ticket.
- **Site Based Inventory:** Utilize site-based inventories to manage parts for specific schools or sites.

Key Benefits: Track and manage inventory to ensure you have the parts you need when you need them.



Students, Staff, and Locations Management

Centralize User and Location Data

Easily manage student, staff, and location data with One to One Plus—an intuitive, all-in-one system for K-12 leaders.

- **Import and Update with Ease:** Quickly import existing student and staff information utilizing your SIS or other systems.
- **Location Data Integration:** Track assets for better inventory audits.
- **Secure & Accurate Audits:** Streamline audits by creating location-based or district-wide reports to identify missing or displaced assets.
- **Track History:** Instantly view help desk tickets, invoices, and assets associated with a user or location.
- **Collect E-signatures:** Collect electronic signatures from students, staff, and parents for required policies and other agreements.

Key Benefits: Centralized, secure, and simple. Manage your student, staff, and location data in one seamless system.



Mobile App

Stay Connected, Stay Informed

The One to One Plus mobile app empowers users with on-the-go access to critical asset data and help desk tools. Simplify decision-making and ticket resolution, no matter where you are.

- **Real-Time Access:** View asset details, help desk tickets, and inventory information from your mobile device.
- **Effortless Asset Tracking:** Use the mobile app to assign and collect mobile devices as well as access asset locations.
- **Ticket Management:** Update, monitor, and close help desk tickets directly from the app.
- **User-Friendly Interface:** Designed for fast navigation and ease of use—no training required.

Key Benefits: Stay productive while out of the office. The One to One Plus mobile app ensures you're always connected.



Productivity Tools

Work Smarter, Not Harder

One to One Plus offers a suite of productivity tools tailored to help IT administrators save time, manage tasks, and optimize processes across the district.

- **Real Time Data:** Utilize a dashboard to access high-level charts and graphs with drill-down capabilities.
- **Make Informed Decisions:** Access a library of standard reports or create custom reports to fit your needs.
- **Stay Up-to-Date:** Receive automated notifications of new and updated information in the system.
- **Custom Workflows:** Automate workflows to keep interested parties informed of updates and changes.

Key Benefits: Administrators have instant access to tools and information to help them make better, more informed decisions.



Integrations

Built for Integration

Seamlessly integrate your existing MDM, SIS, SSO, and HR systems with One to One Plus for a more connected and efficient management experience.

- **MDM:** Ensure accurate and up-to-date device management by automatically importing and updating device data.
- **SIS:** Save time and reduce errors by automating user updates based on your Student Information System.
- **SSO:** Enhance security and simplify access by allowing users to log in with a single sign-on solution.
- **HR:** Keep staff records current and eliminate manual updates by syncing with your HR system.

Key Benefits: Maximize efficiency by seamlessly integrating and connecting your essential systems, ensuring smooth data flow, reduced manual work, and improved overall management.



Why K-12 Schools Choose One to One Plus

One to One Plus is more than just software—it's a smarter way to manage IT operations.

- **Affordable & Built for Schools:** Designed to fit K-12 budgets without sacrificing features.
- **User-Friendly Interface:** Reduce training time and onboard teams quickly.
- **Robust Integrations:** Seamlessly connect with your current systems including MDM, SIS, Online Payments, and others

Experience the Power of One to One Plus

See how our K-12 Asset Management and Help Desk software can help you and your school system



Custom Demo

Let our K-12 professionals show you how our software can meet your school system's specific needs.

[Schedule Now](#)



Demo on Demand

Get access to our library of short videos to take a self-guided tour of features most important to you.

[Watch Now](#)



Request Pricing

Our team will put together a proposal customized to fit the specific needs of your school system.

[Request a Quote](#)